

TIMELINE

ONBOARDING PROCESS

1 AUTHORIZATION

RECEIVED: We have been notified by your insurance company that you have been approved for ABA therapy services.



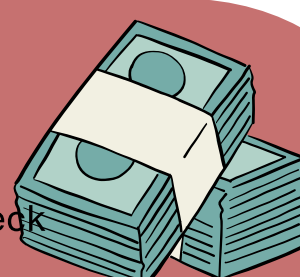
2. WELCOME

Our Onboarding Team will reach out via phone call to gather contact information to send our WELCOME email and Client Intake Form.



3. BENEFITS

Prior to services, we will perform a complimentary verification of benefits check for all clients. This is to give clarity on eligibility and any possible responsibilities.



4. ASSESSMENTS

Once the Client Intake Form is returned, you will be sent 2 assessments for completion via email; Parent PDDBI and PSI 4 (SIPA depending on age).



5. INTAKE SCHEDULED

At this point, your clinical team will be reaching out via phone to schedule your initial functional behavior assessment.



6. INITIAL ASSESSMENT

Your in-home initial assessment will take place. At this time your BCBA will assist you in any questions in completing your second set of assessments; Vineland III and SRS-2.



7. SUBMISSION

Once your clinical team has completed their report writing, the FBA report and assessments will be sent to insurance for approval. This can take up to 30 days.



8. ONGOING SERVICES

After receiving insurance approval, your clinical team will reach out to schedule ongoing services until your next re-authorization period in 6 months.

